



MULTI AWARD WINNING SECURE PAYMENTS

PCI Pal is a leading provider of SaaS solutions that empower companies to take payments securely, adhere to strict industry governance, and remove their business from the significant risks posed by noncompliance and data loss.

Our mission at PCI Pal is to safeguard reputation and trust by providing our customers with secure Cardholder Not Present payment solutions for contact centres and businesses.

Our products secure payments and data in any business communications environment, including voice, chat, social, email, and contact centre. We are integrated to, and resold by, some of the world's leading business communications vendors, as well as major payment service providers.

The entirety of the product base is available from our global cloud platform hosted in Amazon Web Services ("AWS"), with regional instances across EMEA, North America, and ANZ. PCI Pal products can be used by any size organisation globally, and we are proud to work with some of the largest and most respected brands in the world.

OUR SOLUTIONS

PCI Pal's secure cloud payment solutions are certified to the highest level of security by leading card companies, enabling us to provide the best possible solution for your business.

Our pioneering Level 1 PCI DSS certified solutions are built around contact centres and processes, so your customer service operation will remain exactly as you want it to be.

Our Agent Assist and IVR solutions utilise Dual-Tone Multi-Frequency (DTMF) masking technology, or Speech Recognition software to provide a secure way of handling payments by phone. Customers enter their payment details securely using their telephone keypad, or by speaking them when prompted. The sensitive cardholder data

is securely processed without any payment card data entering your environment.

PCI Pal Digital provides a true omnichannel secure payment solution, enabling your organisation to take payments across any digital channel. Digital enables your agents to provide secure payment options via digital engagement channels such as Webchat, Whatsapp, Social Media, Email and SMS. Additionally, this functionality is available from within the PCI Pal platform that provides our Agent Assist and IVR solutions, so your agents have access to take payments from customers through any channel.



AGENT ASSIST



IVR PAYMENTS



DIGITAL

CHOOSING THE RIGHT SOLUTION FOR YOUR BUSINESS

CALL US TO DISCUSS YOUR SPECIFIC NEEDS WITH THE TEAM



OUR DIFFERENCE

Our globally accessible cloud solutions integrate with payment providers and are carrier, phone, digital and CRM system agnostic.

We are committed to providing a first-class service to our clients and partners and are constantly working to stay at the forefront of PCI compliance and best practice.

At PCI Pal, we work with our partners, merchants, contact centres and other enterprises to build robust and secure cloud payment solutions. By dedicating ourselves to the focused pursuit of easy to integrate and simple to deploy technology, we will provide the most compelling value proposition to our partners and customers to solve the challenge of achieving and maintaining compliance. Safeguarding reputations and building trust.

WHO WE WORK WITH

PCI Pal works with organisations across the globe that take payments via contact centres to descope their environments from the requirements of the Payment Card Industry Data Security Standard (PCI DSS) and to safeguard their customers' data. PCI Pal has extensive experience and successes in a range of verticals.



UTILITIES



PUBLIC SECTOR



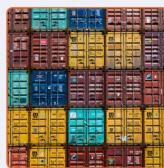
LEISURE



RETAIL



FINANCIAL SERVICES



LOGISTICS

SOME OF OUR PARTNERS



OUR ACCREDITATIONS



DATA SECURITY SOLUTION PROVIDER OF THE YEAR



GET IN TOUCH

+44 207 030 3770

info@pcipal.com